

Terms & Conditions

Terms and Conditions of Business

1. This trading list cancels all previous issues.
2. Where teeth are supplied that are only available to the laboratory in complete sets (6 ants 8 posts) and all teeth are not used to complete the case, the unused teeth will be supplied with the finished case and a charge made for the complete set.
3. Items not included in the list are time charged plus materials or in accordance with any written quotation.
4. All prices are subject to alteration without prior notice.
5. All items supplied remain the property of the laboratory until payment is received.
6. Any case not progressed without explanation for a period of one month will be charged at the stage completed.
7. All accounts are to be paid by the 28th day of the month of presentation of the statement.
8. Accounts completely paid on or before the 16th day of the month of presentation of the statement will receive an agreed discount.
9. The laboratory reserves the right to remove the facility of a credit account at any time.
10. The Company reserves the right to levy a surcharge on overdue accounts.
11. The Company reserves the right to check the credit rating of any client or applicant for credit.
12. Remakes of chromes will be charged at 50% of full price.
13. All Gold and Precious alloys are charged extra where not stated inclusive.
14. Loss and handling charge is added to the weight of Gold and Precious alloys charged.
15. No claims for credit can be considered after 28 days from the date of the invoice.
16. Any variation from this printed list is valid only if confirmed in writing on company headed paper and signed by a Laboratory Manager or Company Director.

Westwood Laboratory Limited cannot be held responsible for unforeseen postal delays, strikes or other events outside their control.

Incomplete or inaccurate laboratory tickets may cause inconvenience and delivery delays for which the Laboratory cannot be held responsible.

Please refer to the Laboratory for assistance if help is required in completing your laboratory tickets.

In urgent or complicated cases please contact the Laboratory for assistance and advice.

Two Day express Service

A two day in laboratory express service is available for some products at 15% surcharge. This service must be pre-booked and clearly marked on the laboratory ticket. Special courier requirements will be charged at cost if required.

Surgery Visits – Laboratory Visits

Assistance with shade taking, Prosthetics and other treatments may be available in surgery or the Laboratories surgery.

Full Terms and Conditions available on request.

Any problems with regard to any of the above, please contact the laboratory owner.